

Message

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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 2/22/2012 11:54:59 AM  
**To:** 'McGuire, Thomas M (DPH)' [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=THOMAS.M.MCGUIRE]  
**Subject:** RE: Order Problem

Eric Byrne is our IT guy, located in Northampton.

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**From:** McGuire, Thomas M (DPH)  
**Sent:** Tuesday, February 21, 2012 2:22 PM  
**To:** Hanchett, James (DPH)  
**Cc:** Danforth, Deborah (DPH)  
**Subject:** RE: Order Problem

Jim,

Who is the IT Admin for you? It looks like this is a firewall issue with EHS and they may need to get some information from them. In the meantime if you have orders that need to be placed please fax them to Debbie.

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**From:** Hanchett, James (DPH)  
**Sent:** Tuesday, February 21, 2012 1:10 PM  
**To:** McGuire, Thomas M (DPH)  
**Subject:** Order Problem

Hi Tom,

Sharon tried to get on the site and had no luck.

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